

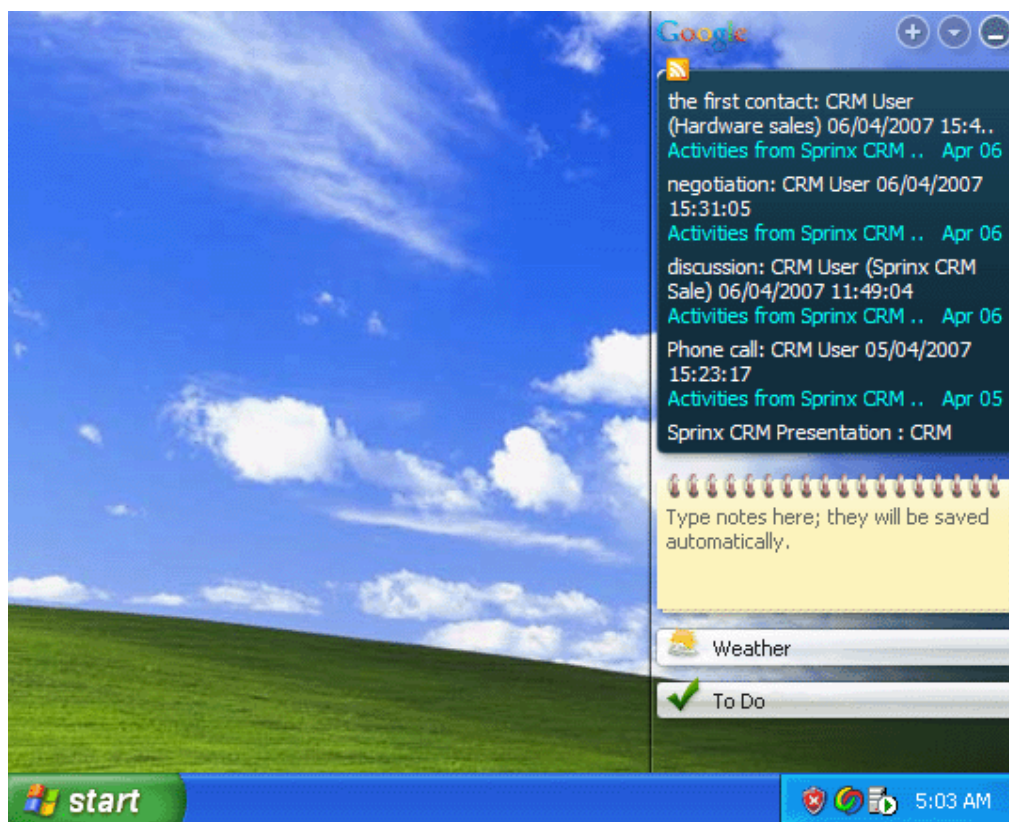
# Sprinx CRM Activity Gadget How-To

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## What you get

Do you need to have an overview of all activities in your sales department? Do you want to read the email from the most important customer even before your sales manager does? You can have all the activities from your CRM directly on your desktop.

With the Sprinx CRM Activity Gadget you can easily see a couple of the last events or tasks from your Sprinx CRM (see picture bellow). Just one click and you can see a detail with all the important information.



## How it works

The list of activities is generated on the CRM sever as an RSS feed. You can consume the feed using your favorite RSS Feed Reader on any computer or mobile device that can access Sprinx CRM.



## Installation

The installation consists of the following steps:

1. Get the Sprinx CRM Activity Gadget
2. Install the Sprinx CRM Activity Gadget
3. Test the installation
4. Get RSS Reader (optional)
5. Configure RSS Reader

## Obtaining Sprinx CRM Activity Gadget

Copy the file RSSGadget.zip to the computer where you have installed Sprinx CRM. Note that the Sprinx CRM is usually installed on the server not on your local computer (except Sprinx CRM Start edition). The computer where the Sprinx CRM is installed will be called Sprinx CRM server in the following text.

If you do not have RSSGadget.zip, you can download it from the following location:

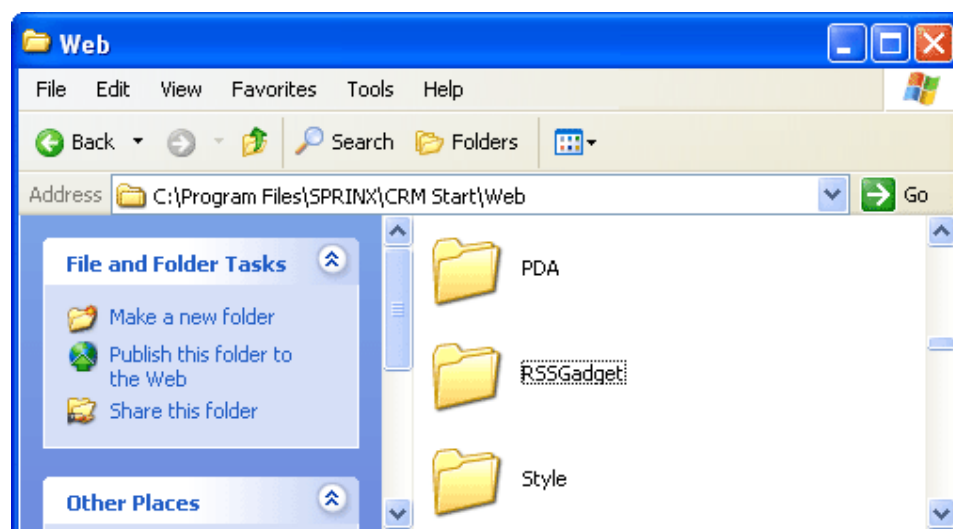
<http://www.sprinx.com/Download/RSSGadget.zip>

If you do not have Sprinx CRM installed, feel free to download it from the following location:

<http://www.sprinxcrmstart.com>

## Installing Sprinx CRM Activity Gadget

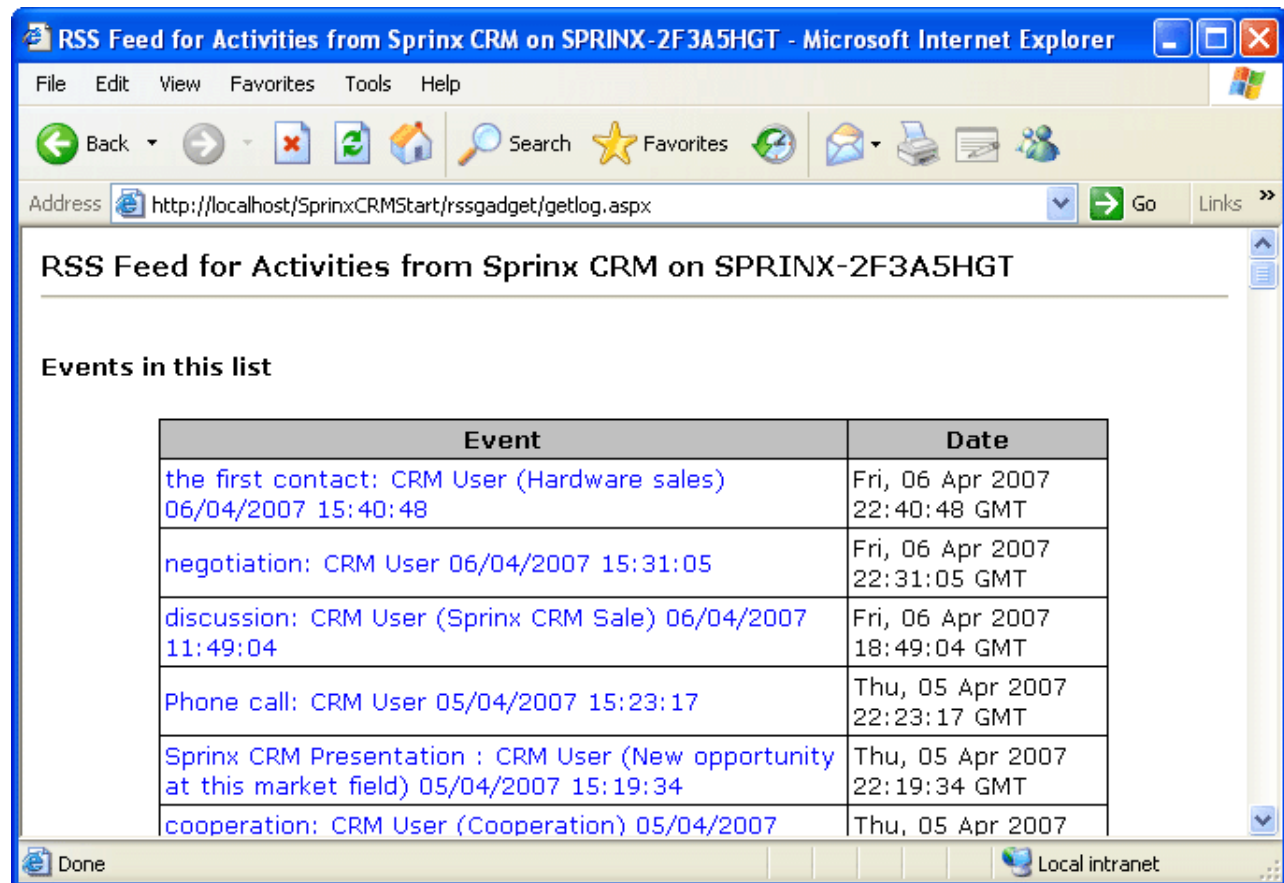
Open the downloaded ZIP file. Copy the RSSGadget folder into C:\Program Files\SPRINX\CRM Start\Web folder on the Sprinx CRM server (the computer where the Sprinx CRM is installed).





## Testing the installation

Open the web browser on the Sprinx CRM server. Replace the address in the address bar with <http://localhost/SprinxCRMStart/rssgadget/getlog.aspx>. Remember to open this URL on the server where the Sprinx CRM is installed not on the client computer. You should see the following picture.



## Obtaining RSS Reader (optional)

There is a lot of free RSS Readers you can choose from. We have successfully tested the Sprinx CRM Activity Gadget with following RSS Readers:

1. Windows Vista Sidebar „Feed Headlines“ widget
2. Google Desktop „RSS Feeds“ gadget
3. Internet Explorer 7
4. Outlook 2007

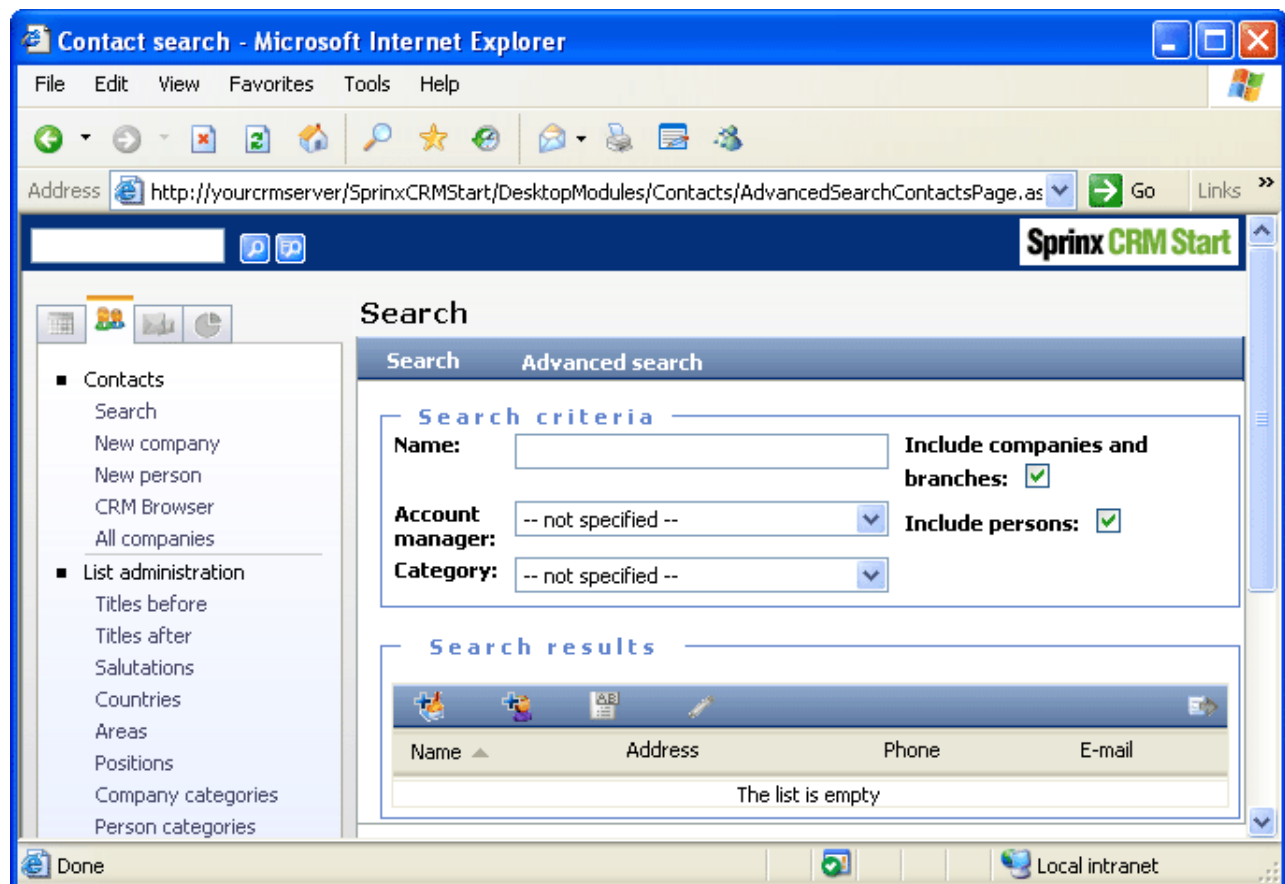
If you are looking for a free reader, you can download Google Desktop from <http://desktop.google.com>.



## Configuring RSS Reader

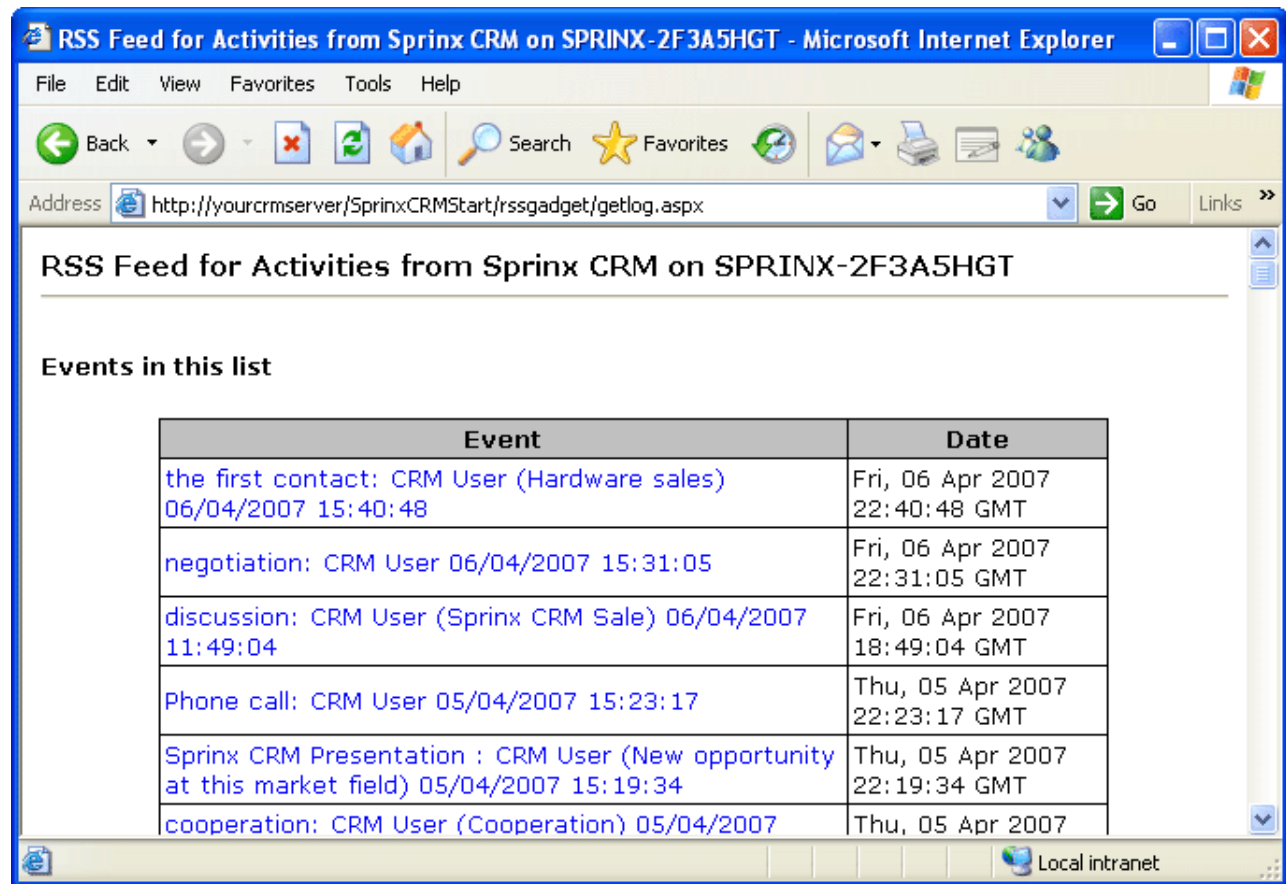
RSS Readers basically work with downloading RSS Feeds from different locations. All you have to do is to add the Sprinx CRM Activity feed you have tested in „Testing the installation“ step. First of all you have to know the exact URL address of your Sprinx CRM server computer. Let's open the Sprinx CRM and read the address in the address bar of Internet Explorer. Let's say it looks like this:

<http://yourcrmserver/SprinxCRMStart/DesktopModules/Activities/EditEvent.aspx?IDEvent=77305&mid=-1&tabid=5000&highlightTabId=5000&GoBackUrl=&kind=0>



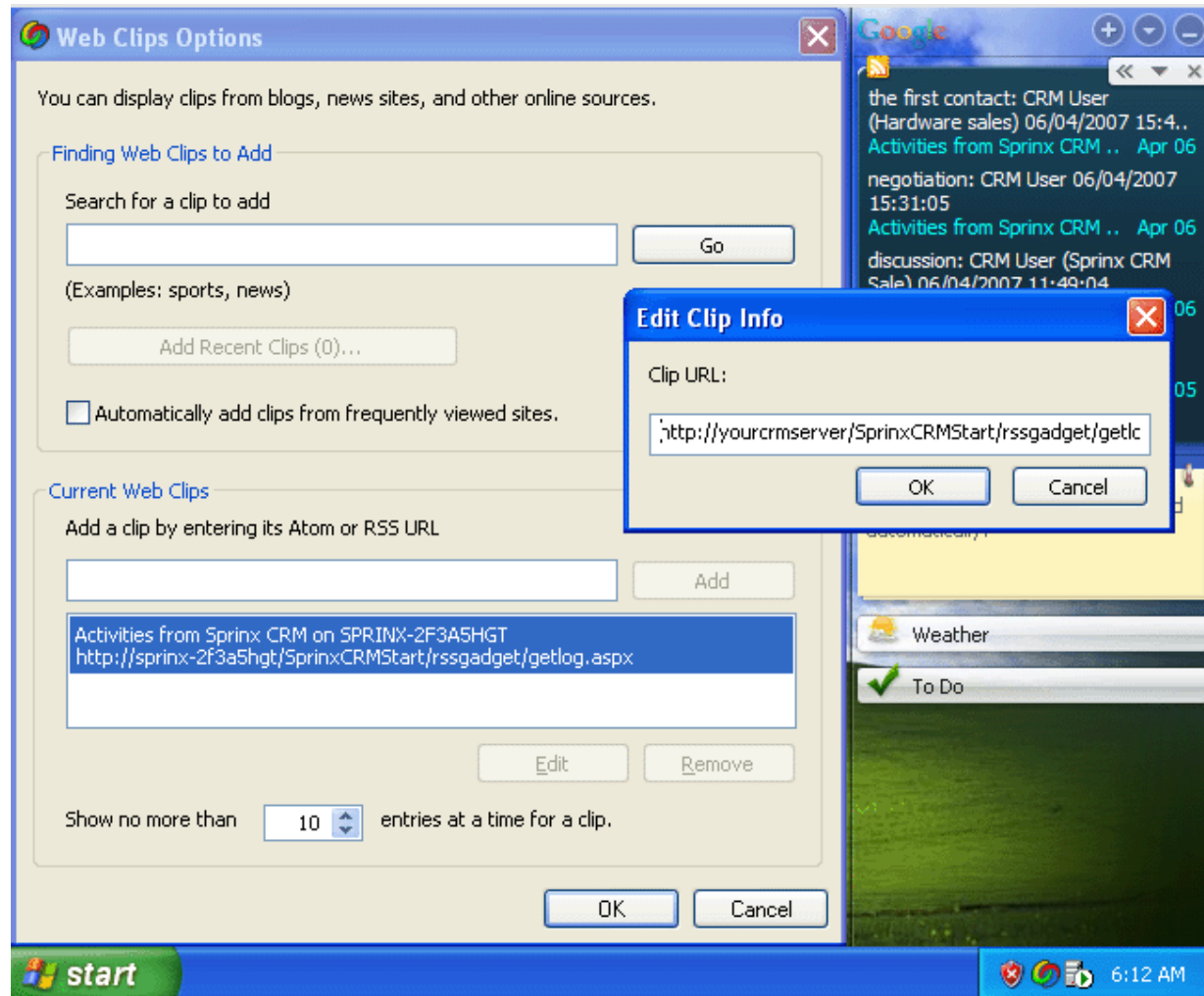
The important part is the part ending before DesktopModules, here <http://yourcrmserver/SprinxCRMStart/>. Copy this part of URL and paste it into a new browser window and add "rssgadget/getlog.aspx" to the end of the URL so it will look like this: <http://yourcrmserver/SprinxCRMStart/rssgadget/getlog.aspx>. It should produce the list of activities.





If so you can use this URL (ending with `getlog.aspx`) as the URL for the Sprinx CRM Activity feed. Open your RSS Reader settings and add this URL as a new feed. See the following picture how to do it for Google Desktop.





## Disclaimer

Sprinx CRM Activity Gadget (“Software”) is free of malware and spyware. Anyway Sprinx Systems does not warrant that the Software is fit for any particular commercial purpose and accepts no liability for any direct or consequential damage caused by or alleged to have been caused by use or misuse of the Software or data files distributed with the Software.